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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant: Edwin KLINGMAN

Atty Docket: 372614-03502

Serial No.: 09/387,938

Group Art: 2666 ✓

Filed: September 1, 1999

Examiner: Abelson, Ronald

For: TABLE DRIVEN CALL DISTRIBUTION SYSTEM FOR LOCAL AND REMOTE AGENTS

Fax No. 703.872.9314
Group Art Unit 2666
Commissioner for Patents
P.O. Box 1450
Arlington, VA 22313-1450

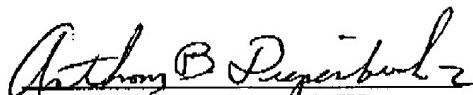
NUMBER OF PAGES FACED
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TRANSMITTAL FOR INFORMATION DISCLOSURE STATEMENT

Enclosed for filing in the above-identified application is:

- Information Disclosure Statement;
- Form PTO-1449 and copies of cited references; and
- The Commissioner is authorized to charge \$180 as required fee for the above-identified filing and for any required additional fees, or credit any overpayment to Deposit Account Number 50-2778.

Respectfully submitted,

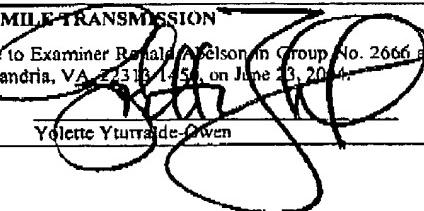

Anthony B. Diepenbreck III
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Dated: June 23, 2004

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CERTIFICATE OF FACSIMILE TRANSMISSION

I hereby certify that this correspondence is being forwarded via facsimile to Examiner Ronald Abelson in Group No. 2666 at facsimile number (703) 872.9314 located at Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450 on June 23, 2004.
Date: June 23, 2004


Yvette Yturralde-Green

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PAGE 1/100 * RCV'D AT 6/23/2004 7:31:34 PM [Eastern Daylight Time] * SVR:USPTO-EFXRF-1/0 * DNIS:8729314 * CSID: * DURATION (mm:ss):33:36

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OFFICIAL

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant: Edwin KLINGMAN Atty Docket: 372614-03502
Serial No.: 09/387,938 Group Art: 2666
Filed: September 1, 1999 Examiner: Abelson, Ronald
For: TABLE DRIVEN CALL DISTRIBUTION SYSTEM FOR LOCAL AND REMOTE AGENTS

Fax No. 703.872.9314
Group Art Unit 2666
Commissioner for Patents
P.O. Box 1450
Arlington, VA 22313-1450

INFORMATION DISCLOSURE STATEMENT

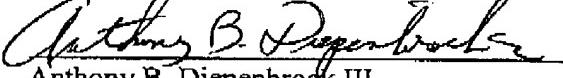
Applicant submits herewith the references listed on the attached form PTO-1449 of which Applicant is aware and in respect of which there may be a duty to disclose in accordance with 37 CFR 1.56.

The filing of this information disclosure statement shall not be construed as a representation that a search has been made (37 CFR 1.97(g)), nor as an admission that the information cited is, or is considered to be, material to patentability, nor an admission that no other material information exists.

The filing of this information disclosure statement shall not be construed as an admission against interest in any manner. Notice of January 9, 1992, 1135 O.G. 13-25, at 25.

Respectfully submitted,

Date: June 23, 2004


Anthony B. Diepenbrock III
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DECHERT LLP
Customer No. 37509

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Yolanda M. Owen

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| FORM PTO-1449 U.S. DEPARTMENT OF COMMERCE PATENT AND TRADEMARK OFFICE | | ATTY DOCKET NO. 372614-03502 | SERIAL NO. 09/387,938 |
| INFORMATION DISCLOSURE STATEMENT BY APPLICANT | | APPLICANT Edwin E. KLINGMAN | |
| | | FILING DATE September 1, 1999 | GROUP 2666 |

U.S. PATENT DOCUMENTS

| EXAMINER INITIALS | CITE No. | DOCUMENT NUMBER | DATE | NAME | CLASS | SUB CLASS |
|-------------------|----------|------------------|----------------------|---------------------|------------|------------|
| | AA | 5,841,839 | Nov. 24, 1998 | FOGG ET AL. | 379 | 88 |
| | AB | 6,269,254 | July 31, 2001 | MATHIS | 455 | 557 |
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| EXAMINER INITIALS | CITE No. | DOCUMENT NUMBER | DATE | COUNTRY | NAME | CLASSIFICATION |
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| | AF | | | | | |
| | AG | | | | | |
| | AH | | | | | |

NON-PATENT DOCUMENTS

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|-------------------|----------|---|
| EXAMINER INITIALS | CITE No. | INCLUDE AS APPLICABLE: AUTHOR, TITLE DATE, PUBLISHER, EDITION OR VOLUME, PERTINENT PAGES) |
| | AI | NEWTON, NEWTON'S TELECOM DICTIONARY, OCTOBER 1998, TELECOM BOOKS, PG. 858-859. |
| | AJ | |
| | AK | |

| | |
|--|-----------------|
| EXAMINER | DATE CONSIDERED |
| EXAMINER: Initial if citation considered, whether or not citation is in conformance with MPEP 609; draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant | |